

TQA Group Privacy Policy

TQA Group Pty Ltd is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the personal information we gather through our website, services, and interactions with our customers.

1. Collection of Personal Information

We may collect personal information from you when you interact with us, including but not limited to:

Contact information such as name, email address, phone number, and address.

Payment information for purchases.

Information provided when you communicate with us through our website, email, or social media channels.

Information collected automatically through cookies and similar technologies when you visit our website.

2. Use of Personal Information

We may use your personal information for the following purposes:

To provide and improve our products and services.

To process transactions and fulfill orders.

To communicate with you about your account, purchases, and updates.

To respond to your inquiries and provide customer support.

To send you marketing communications and promotional offers, where permitted by law.

To personalize your experience and tailor content and advertisements to your interests.

3. Disclosure of Personal Information

We may share your personal information with third parties in the following circumstances:

With service providers who assist us in operating our business and providing our services.

With third-party vendors and partners for marketing and promotional purposes, where permitted by law.

With law enforcement or government authorities when required by law or to protect our legal rights.

4. Protection of Personal Information

We take reasonable measures to protect the security of your personal information and prevent unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

You have the right to access, update, and correct your personal information. You may also choose to opt-out of receiving marketing communications from us.

6. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the effective date will be updated accordingly.

7. Contact Us

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at info@tqagroup.com.au

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